

Rivergreen Condominium Association

ANNUAL MEETING

Saturday, November 9, 2019 9:00 AM

Lincoln, New Hampshire

Managed by Nancy Ehlers Management Group





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Rivergreen Condominium Association Annual Meeting Agenda November 9, 2019 – 9:00 AM

AGENDA

- 1. Call to Order
- 2. Certify Quorum
- 3. Welcome and Introduction
 - a. Welcome New Owners
 - b. Introduce Management Team
- 4. Read and Approve Minutes from 2018 Annual Meeting
- 5. Old Business
 - a. Review of accomplishments for Fiscal Year 2018/19
 - b. Updated Rivergreen Guidelines for new owners
 - c. No Smoking Regulations
- 6. Review of Financial Status
 - a. Review of Profit and Loss for Fiscal Year Ending August 31, 2019,
 - b. Review of Balance Sheets Ending August 31, 2018 and Oct 31st 2019
 - c. Review of Accounts Receivable as of August 31, 2018 and Oct 31st 2019
- 7. Presentation of 2019/2020 (September 1, 2019 August 31, 2020) Operating Budget
 - a. Comparison of income and expenses for past 5 years.
- 8. New Business
 - a. Front Lobby Discussion Vote on proposals
 - b. Front Desk Usage
 - c. Common Areas of building
 - d. Any other new business Open forum for owners.
- 9. Building Maintenance
 - a. Review of Major Maintenance Project List for 2019/2020
 - b. Future Repairs and Review of 10 Year Plan
- 10. Votes / Election of Officers
- 11. Adjournment

After Condo association meeting
Rental Program Presentation – Nancy Ehlers Management Group



New Rivergreen Owners

Unit 401	Ayla Queiroga, Bethlehem, NH
Unit 113	Anne Horvath, Warwick RI
Unit 114	Jeanne Landry, Billerica Ma
Unit 102	Jeanne Landry, Billerica Ma
Unit 208	Vincenzo & Livia DelSignore, Lincoln RI
Unit 402	Nash and Suzanne Desent, N. Kingston, R

Rivergreen Condo Association Important Information

Website <u>www.rivergreencondominium.com</u>

Certain pages require log-in.

Log-in name : owner Password : cooper48

Board of Directors:

Arthur Vogel 484 919-1663 Ron DeFlora 603 204-4505 Rich Stradzas 978 692-2057

Email board@rivergreencondominium.com

Mailing Address: Rivergreen Condo Association

PO Box 1056 Lincoln, NH 03251

Front Desk Telephone Number 603 745-2450

Quarterly payments due 4 times per year, March 1st, June 1st, September 1st, December 1st

Online payments accepted using credit card or paypal thru the website with 3% Fee added.



Nancy Ehlers Management Group On-Site Management Team For Rivergreen Resort

• Melissa Puga – Director of Hotel Operations:

Maintains current owner information, generates monthly owner statements, letters to owners and spreadsheets; yearly unit condition reports and room ratings; RDP maintenance and support contact; general marketing (writes and submits ads); creates and markets lodging packages (with Kathy Campbell); orders and maintains attraction ticket inventory; ensures that each unit receives share of rentals; staff hiring, scheduling and payroll; Chamber of Commerce contact; generates monthly and yearly revenue and booking reports; implements and maintains guest and owner internet reservation systems; improves and maintains website and mobile site; general computer and technical contact; reviews and approves billing; consults with Kathy & Macie on day-to-day guest, owner, and staff issues; consults with Macie on groups.

• Macie Martinez – On Site Manager & Group Sales:

Maintains online booking site availability; updates Rivergreen website content; coordinates supply orders; updates Facebook; responds to TripAdvisor reviews; summarizes and follows up on guest comment cards; generally oversees housekeeping department; trains front desk staff. Group sales contact (including new groups, contracts, deposits, preparation, greeting, and baggage); performs all front desk/reservation duties as outlined below; takes on special projects as assigned. On site owner contact. Macie also assists Nancy in our Campton office and with Association files.

• Kathleen Campbell – Front Desk Supervisor:

Knows and performs all front desk duties as outlined below; monitors reservations in RDP to ensure accuracy and maximize yield management; billing for wholesalers; enters rates and packages in RDP; maintains and updates room master information, sources of business, market codes, housekeeping zones, etc; maintains all front desk documents and literature; writes and updates front desk procedures and checklists; trains front desk staff; maintains guest information binders; reconciles petty cash; decorates lobby seasonally.

• Gloria Cooper – Front Desk Agent:

Check ins and check outs; answer phones; reservations; process deposits and payments; confirmations; answer email; perform concierge services; house person activities when needed (cleaning and simple maintenance); prepare daily housekeeping reports and update status; process lost and found items; night audit closing and balancing; close the pool and secure building at night; communicate guest, owner, housekeeping, or maintenance issues to the proper person(s). Take on special projects as assigned.

• Troy Scammon:

Troy oversees the maintenance staff in Lincoln, including Bruce and Scott at Rivergreen. He is responsible for the building equipment and oversees the alarms, pool, boilers, elevator, plowing, etc. Troy is on call 24/7 and responds to all emergency situations.

Scott Moll:

Scott works 3 days per week. He is a certified pool operator and is has a great deal of knowledge in all maintenance areas including plumbing and carpentry. Scott takes care of most of the interior building equipment, maintains the grounds, building, and rental units, and is trained to run all equipment.

• Bruce Fairbrother:

Bruce is our full time head of maintenance and is responsible for daily operations of the pool area, grounds, and building maintenance. He shares room inspection & maintenance responsibilities with Scott and has extensive electrical experience. Bruce is on call 24/7.

• Liz Rannacher:

Liz leads our in-house cleaning team. She organizes the daily cleaning schedule, coordinates with the front desk, oversees the cleaning staff, inspects the rooms, and cleans the common areas.

Tommy Taylor:

Tommy is our evening houseman on Fridays and Saturdays. He assists the front desk as needed, cleans the common areas, provides building security, and completes special projects as assigned.

• Cheryl Mitchell:

Cheryl works out of the Campton office. She is Nancy's office administrator/assistant and is in charge of the Association's files. She also assists with the marketing program, rental operations, and supply orders.

High Country Real Estate Division:

• David Robins:

Principal Broker at High Country Real Estate. Handles all aspects of sales, listings, and seasonal or yearly rentals. davidrobinsbroker@gmail.com 603-236-2556

Rivergreen Condominium Association Annual Owners Meeting November 3, 2018 – 9:00am

Attendees:

Board of Directors:

Arthur Vogel, President Ron DeFlora, Treasurer Rich Strazdas, Secretary

Nancy Ehlers Mgt. Group, LLC

Nancy Ehlers

Place: Rivergreen Resort Great Room

Nancy Ehlers provided coffee, baked goods, cookies, a fruit bowl and an assortment of soda, water, etc. Arthur called the meeting to order at 9:07.

• Welcome: Arthur

- Arthur thanked everybody for attending. He introduced the board and Nancy.
- Nancy announced a quorum of 44 units, including proxies and sign-ins.
- Five new owners were welcomed, but the ones new to Rivergreen were not in attendance.
- Arthur reviewed the contact information for the board and the front desk.
- He explained the separation of the Association and the Rental Program. Members own their unit from the drywall in, and we all own the rest of the building and the associated costs. The association has no employees. We contract that to Nancy Ehlers' property management company. Nancy's rental company manages the front desk on behalf of the 35-38 subscribing units. A renter for an owner who rents privately needs to contact the owner for any issues. If that renter smokes on the balcony, the owner would be responsible for any fine.
- Nancy introduced her team that staffs the front desk, and monitors and maintains the building.

• Minutes: Rich

- Last year's minutes were emailed with the meeting notice and included in the meeting packet. Rich allowed a few minutes for owners to review them. Ron reminded owners that all meeting minutes are on the website, rivergreencondominium.com. Rick Bsharah (410) motioned to approve the minutes as written. Karen Strazdas (409) seconded. The minutes were approved unanimously.
- Old Business: No one brought up any issue from previous meetings.

• Accomplishments: Rich

- In the last fiscal year, the association achieved the following accomplishments
- o Repaired the parking lot drain.
- Replaced the propane tank in front of Rivergreen, eliminated the berm, and reseeded the lawn. Removing the propane from the old tank netted us \$6445.
- o Replaced the pool air exchanger after its failure.
- The board, particularly Ron, installed a new wireless internet access system, with three access points per hallway. Reception is better, with fewer dropouts.
- Spectrum cable went completely digital. Cable boxes were installed at no cost in all units in September. The association owns them, which is a convenience to the unit owners. However, the association will be charged when Nancy's team has to troubleshoot or replace equipment.
- o The Reserve Fund has grown to \$74,000, the healthiest we've been in a very long time. This does not include the self-insured flood account, which is now \$15,000.
- Rivergreen Guidelines Document: Rich reminded owners to periodically review this document on the web site's owners' page. It covers association policies and owner responsibilities.
- Smoking: Complaints are less common, but they persist. Escalating fines are: warning, \$50, \$100, \$250,

lawyers. Balconies cannot be used. Nancy mentioned that bathroom smoking is an issue. Smoke through the chases infiltrates other units. Rich clarified that the smoking area is by the loading dock.

- Treasurer's Review of Financial Status: Ron
 - Profit and Loss last fiscal year, August through September
 - o Ron reviewed the Profit and Loss statement, which details what was collected and where the money was spent. Total income was \$392K. Ordinary expenses were \$364K. After other expenses, the \$28K profit was reduced to \$15K, which was added to reserves. Bob Masse (110) asked if the Great Room could be rented more often. Nancy noted that it is kept available to owners during popular weekends, and it is offered to other homeowner associations. A seven-year Profit and Loss was also presented. Our expenses are higher than typical condominiums because we are open to the public. The elevator must be serviced, fire alarms must be tested, the pool must be tested three times per day. All bills and invoices are available for viewing.
 - Ron reviewed the Balance Sheet as of Aug 31, 2018, the end of the last fiscal year. We continue to self-fund for flood insurance at \$5000 per year. The reserve fund is \$78,573. Accounts Receivable is negative, as owners have paid ahead of the September 1 due date.
 - The Aging Summary shows dues owed (positive) and paid ahead (negative) as of August.
 - Accounts Payable shows bills that have not been paid.
 - Ron then reviewed the current fiscal year, Sept 1 through Oct 24. One quarter's worth of dues were collected. The list of payments is short due to the short time frame.
 - The current Profit and Loss as of October 24 shows activity for two months. Brent Narkawicz (115) asked about the large fee for elevator maintenance. Nancy pointed out that we get a discount for paying for the entire year up front. The current balance sheet shows more money in our operating account. The current aging summary is still slightly negative, which is good.
 - Ron presented this year's budget proposal. Per the new NH condominium law, the proposed budget is sent before the meeting. The owners can approve it or reject it, in which case the previous year's budget remains in force.
 - O Propane cost reflects Irving's \$.30 per gallon increase. [pause to watch kayakers on the Pemi taking advantage of the recent rain] The television budget increased. Spectrum fees are the same, but there is increased maintenance due to unfamiliarity with the digital system. The utilities budget increased 12% overall, from \$67K to \$75K. Someone asked about the \$18K for telephones. Ron explained that our telephone system is in the last year of a 5-year lease, with a \$1 buy-back. Because we are a rental operation, there must be land lines, and they include E-911 capability.
 - o A special assessment of \$25K will cover special projects:

Shed for equipment - awaiting RiverWalk back yard improvements and expected siting permission Pool patio fence – allow open doors in summer. Owner Mark Nilan has offered an attractive price.

Janet (307) asked about the type of fence. Mark explained that it is 52" steel, green, is easily seen through, encloses the existing patio area. The board will look into key access from the patio to the Great Room. On the subject of doors, Brent (115) reminded us that the end doors are still closing with a bang. Troy (maintenance) explained that key card entry has been added, and the closing hardware is on order. Rob Masse (110) asked if the Great Room door can be kept open during the day. Jeff Richard (201) asked about signage for the patio doors once the fence in installed. The board will examine this.

New computers for reservation system (current system is slow, software upgrades are incompatible)
New security camera system (current DVR is not working properly, more cameras are needed) Deb
Miller-Miner (116) asked who has access to the video. The staff and the board do. For example,
Nancy can look when an alarm sounds, and either send staff or call the police. Deb has expertise in
security cameras, and offered to look at the proposal.

Architect for lobby proposals – drawings for what is feasible

The board often discusses assessments versus raised dues, and has opted for assessments to keep dues low. With the assessment, the final surplus will be \$14723, which would add to our reserves. Other associations have a line item for reserves or major maintenance.

o Greg Miner (116) moved to approve the budget. Rick Bsharah (410) seconded. The budget was

- approved unanimously.
- Ron discussed common utilities. Digital cable boxes have been installed in all units. Internet bandwidth is 100Mb. The board will examine the cost of increasing that. As owners, please remember that you can register your MAC addresses by emailing the board, and avoid the login screen. We leased our current phone system in 5/2014. In 5/2019 we will buy the equipment for \$1. Our phone expense will decrease, but the lifetime of the system cannot be predicted.
- One owner has been unable to get theirs to work. Bruce has become an expert, and will assist. We don't know why the boxes are so large.
- One owner who experiences internet connection problems looked into internet via Spectrum. He was told that the main connection prevents this, but Ron assured him that this was not the case.
- o Someone asked whether DVD players are still a desired feature in units. Consensus was that it is.
- Ron detailed the dues schedule by unit type. It is broken down by utilities, condo fees, and assessment. Dues increased by 1.8% to cover the increased utility costs. The next bill only will have double this increase, because the first quarter bill already went out with last year's rate. The assessment will be billed in three quarters, with the first being 20% and each of the other two 40%.
- O Someone questioned why the telephone is not specific to the rental program. Ron explained that, as a condominium hotel, it is part of who we are. The phone service also pays for the 1-800 number, E-911, and the phones for the rental program, which is sponsored by the association.
- o Lou Finelli (111) asked for clarification of the upcoming bill. Nancy noted that it will include double the dues increase (see above), and the first installment of the assessment.
- The information packet has four pages of cost breakdown as percentages of total expenses.
- o Someone asked about the back lawn. There are washouts and sprinkler heads are exposed. Nancy's team will look at that.
- Ron presented the pump house budget. The pump house brings our sewage and that of the residences on Bunker Lane up to Main Street, where it is then gravity fed.
- New Business: Arthur
- Arthur gave the lobby presentation reproduced at the end of these minutes. Brent Narcawicz and David Lineham had pursued a design-build approach, which netted one proposal. It was a lot of money for a facelift. Today, the board is not asking for money, but reviewing our options with an architect to get plans for a meaningful lobby update. We examined other lobbies in the Lincoln area, and we are looking for specific non-fancy changes. These plans can then be sent out for construction quotes. Finally, all owners will decide whether and how to move forward.
- Edwina Evans (309) commented that there is barely room for two staff members at the desk
- o Ron noted that holiday periods can have a very crowded lobby
- Nancy asked owners to check out the embarrassing bathroom and the small office
- Nancy Suyo (314) commented that the comparison lobbies were for hotels. Ron pointed out that we operate as a hotel.
- o Iris DeFlora (305) mentioned the need for a sliding door and speculated on expanding the desk into the office.
- O Someone was against a 10-15K assessment. Ron noted that the addition 13 years ago, which cost \$1M, had an average assessment of \$15K.
- O Someone else offered that a real estate expert can provide an estimate of the "lift" in property values that an enhanced lobby would provide. This would make an assessment an easier pill to swallow.
- o Loe Finelli (111) reminded the group that the front walkway is falling apart. This is one of the items that prompted the original lobby discussion; it will be addressed as part of the overall upgrade.
- Ayla Queiroga (411) asked about the timeline of the process. Arthur offered a few months for the design, and a spring/summer owner meeting to suggest changes and possibly authorize phase 2 (construction documents).
- Edwina (309) was concerned about the architect's design criteria. Ron and Arthur noted that Ward D'Elia has a list of the features we want, as presented in this meeting, and has already explained consequences of certain changes. She would like this list sent to all owners.
- Playground

- Lynn Leveille (310) was concerned about liability and thinks we should wait for the completion of the community walkway. Ron noted that playgrounds at Jack O'Lantern and Lincoln Station are not liabilities. Nancy has asked our insurer about liability, and there is no issue. Arthur noted that the playground is tabled anyway until RiverWalk completes their back yard.
- Security: new cameras and much better DVR and internet access will significantly enhance our security.
- Common area windows: Their cleanliness is a perennial concern. Outside cleaning costs 6-8K because a lift is needed.
- O Someone mentioned that many of the outside windows can be reached from the inside. Bruce reported that these are cleaned, but we have had spider issues for a few years. Nancy said we used to have a pest control service. Brent knows a homeowner who kept spiders at bay for four years with a professional spraying. Nancy will get a quote.
- Cable TV
- Someone asked how an owner is notified when staff enters their unit, as for cable installation. Bruce said non-rental units are entered for special cases like replacing smoke detector batteries or shoveling decks. This was such a case. They are always locked afterwards. Beth Buvarsky (110) would also like to be notified. Nancy suggested that in these cases, an email be blasted to all owners.
- Telephone was covered earlier.
- Smoking consensus was to add No Smoking signs to the Great Room, pool patio, and entrances. We should be quicker to issue fines. If in the rental program, fines go to the renter. If not, fines go to the owner.
- O Susan Nilan (302) believes there is still an issue on the pool patio.
- O Diane Narcawicz (115) finds butts in front of her patio.
- o Mark Nilan (107) also finds butts in front of his unit.
- o Arthur consistently sees people smoking on balconies. Brent as well, with ashtrays.
- o Lou (111) suggested evicting renters who flaunt the rule. Nancy acknowledged that is easier said than done.
- Someone suggested more smoking areas.
- Dogs we reminded owners of the dog policy. No issues were noted.
- Security was covered earlier.
- Other
- Landscaping the back lawn was mentioned. Nancy suggested new loam and seed.
- Jeff Richard (201) asked about background music in the lobby, especially for the holidays. When we had music on our phone system, we had to license it through BMI. Brent (115) then suggested installing a TV in the lobby and keeping it on a music channel. Ron pointed out that Spectrum charges more for TVs in public spaces. Because we already pay for the Great Room TV, it may be just another cable box. Nancy was concerned about having one more thing to lock up.
- o Brent (115) asked if the Loon channel was dropped. Bruce said it may be channel 1000+. Nancy will inquire at an upcoming meeting at Loon. Ron noted that any owner can call Spectrum with our bulk account number and order additional packages.
- o Someone asked if the hard key works on the side doors. Bruce confirmed this.
- Karen Strazdas (409) asked for email notifications of the meeting minutes or the actual minutes. The board agreed to do this. It is important to have all owner addresses up to date.
- Major Maintenance: Nancy covered the items that have to be replaced eventually, their useful life and estimated cost. She recommends all her boards put away 10-20% of their operating budget in a maintenance reserve. Prospective buyers look at dues, but they also scrutinize the reserve account.
- O Ron asked for owner experience with other associations. Ayla (411) is treasurer at one that is building up its reserve, and an owner at another that has a line item for reserve, which she finds works well. Lou (111) said most of his associations have little in reserve, and live hand to mouth. Ron noted that Lincoln Station sets aside 40K every year, but also spends it.
- o Brent (115) noted that 10% of 300K is about \$500 additional per unit.
- o Ayla noted that, technically, we could assign the \$15K surplus as a line item for reserves.
- Ron presented the worksheet of actual major maintenance expenses since 2011. It includes assessments,

- loan payments, and the effect on the reserve account.
- Vin DelSignore (401) asked about the useful life calculation. Ron noted that these numbers are industry standards.
- o Lou (111) suggested a line item for reserves, as well as special assessments as needed. This is pretty much what we do now.
- Judge Daher (203) noted that the reserve fund has doubled in the last few years. He prefers assessments, rather than "gathering money to gather money". He congratulated the board for a terrific job. [spontaneous applause]
- Elections:
- Arthur asked for nominations for Ron's treasurer position. Viveiros (408) nominated Ron. Daher (203) seconded. Ron was reelected unanimously, except for Iris. He thanked the owners and offered that he works very well with the board and with Nancy. He asked for appreciation of Nancy, and all applauded.
- Ron reminded all owners to update the contact form at the end of the meeting packet.
- Beth Buvarsky (110) asked about having a ski rack outside. Arthur noted this has come up before, and a simple rack could be constructed.
- Chris Barry (304) moved to adjourn the meeting, and Lou (111) seconded. The meeting adjourned at 11:41. The rental meeting followed, after a short recess.

Respectfully submitted, Rich Strazdas

Rivergreen Condominium Association

Accomplishments Fiscal Year September 2018 to August 2019

New Shed

New Security cameras

Upgraded Computer Severs for Office

Replaced Dectron Compresser for Pool Air Handling System

Erected fence around pool patio allowing sliding doors to be opened

Received a reduction on propane Costs

Paid off Phone System Lease

Repaired Backyard Grills

Increased Reserve Fund to \$78,000



Rivergreen C ondo minium A ssociat ion Profit & Los s

September 2018 through August 2019

	Sep '18 - Aug 19
Ordin ary Income/Expense	
Income	
bank account in terest	26.28
Condom ini um Assessments	383,188.00
Links Pool Fees	4,650.00
Special Assessment	24,999.70 222.65
spectrum refund vendi ng i ncome- games/sod a/sna c	1,863.45
vending income-laundry	2,006.64
Total Income	416,956.72
Expens e	
Buil din g Maintenance & Repairs	
common area cleaning	19,173.00
elevator m aintenance	6,672.62
fire alarm system/protection	7,319.75
groun ds maintenance	13,758.30
poo l/spa main tenance & repairs	21,345.62
poo l/spa supp lies pum p statio n mainte nance/repair	3,599.23 11,310.00
snow removal- ro of	7,000.00
snow removal-plowing/sanding	12,000.00
snow removal-shoveling	8,996.33
snow removal - loader work/move	450.00
trash removal	26,112.31
Buil din g Maintenance & Repairs - Other	32,066.89
Total Build ing Maintenance & Repairs	169,804.05
Buil din g Utili ties	
cable tv expense	28,983.74
electric- ho use meter	23,033.01
electric-pool building	20,452.68
electric-s ign	0.00
internet services & equip ment propane gas-hou se	10,973.51 20,867.44
propane gas pool	20,909.15
telepho ne line charges	16,655.25
Total Build ing Utili ties	141,874.78
•	
common area cleaning supp lies common area coffe e service	683.50 7,396.19
Computer and Internet Expenses	2,874.99
insurance- D & O	2,704.00
Insurance-Commercial	18,875.00
Insurance-Umbrella	2,052.00
laun dry-pool towels	4,103.88
management fe e	22,000.00
misc	0.00
Office Suppli es	385.68
posta ge	841.00
Professional Fees- Tax return	825.00
security/answering service	1,470.34
shutt le bus tele/co mpu ter/softw are/equi pmen	6,046.06 3,682.00
Total Expense	385,618.47
Net Ordin ary Income	31,338.25
The state of mooning	3.,333.20

12:51 PM 09/25/19 Accrual Basis

Rivergreen C ondo minium A ssociat ion Profit & Loss September 2018 through August 2019

	Sep '18 - Aug 19
Other Income/Expense	
Other Expense	
11x21 Life tim e Shed	3,299.99
2 Computer servers	5,000.00
Annual meeting	1,132.03
archite ct- cost e stim ator,engin	3,677.00
archite ct l obby plannin g	8,411.25
Hall way Heaters	1,800.00
lobby heat exhaust blower repla	1,260.38
pool fence	3,500.00
Pool/Dectron- Compre ssor replac	5,204.00
security 9 camera sysytem	5,959.00
Total Other Expense	39,243.65
Net Other Income	-39,243.65
Net Income	-7,905.40

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Rivergreen

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			Actual Ye	Actual Year Totals				
Income	FY 12-13	FY 13-14	FY 14-15	FY15-16	FY16-17	FY17-18	FY18-19	FY 19-20 Budget
bank account interest	87.21	68.67	51.97	42.60	21.49	26.98	25.00	25.00
Condominium Assessments	340,233.00	341,238.00	362,704.00	362,704.00	362,824.00	375,900.00	383,188.00	395,000.00
great room rental	150	75	75.00	100.00	20.00	75.00		200.00
Late Fees	761.02	1,454.35	193.23	49.64	262.65			100.00
Links Pool Fees	6,250.00	6,250.00	5,250.00	5,100.00	4,500.00	5,100.00	4,650.00	4,650.00
Misc Income				567.29		1,060.75		
vending income-games/soda/snac	630.86	2,177.98	3,157.71	2,716.93	2,794.80	2,074.03	1,863.00	2,000.00
vending income-laundry	1,302.38	1,496.88	1,907.48	1,811.77	1,759.89	1,461.38	2,007.00	2,000.00
Loan proceeds								
Utilities Refund						6,445.25	223.00	
Total Regular Income	349,414.47	352,760.88	373,339.39	373,092.23	372,212.83	392,143.39	391,956.00	403,975.00
Special Assessment	75,000.00	75,000.00	59,958.00	35,974.80	69,951.00	0.00	25,000.00	
Total Income	424,414.47	427,760.88	433,297.39	409,067.03	442,163.83	392,143.39	416,956.00	403,975.00
Expense								
Building Maintenance & Repairs	FY 12-13	FY 13-14	FY 14-15	FY15-16	FY16-17	FY17-18	FY18-19	FY 19-20 Budget
common area cleaning	19,550.70	20,160.00	18,594.00	19,514.50	18,396.00	22,400.00	19,173.00	22,000.00
elevator maintenance	6,456.18	5,983.03	8,714.95	6,591.94	6,549.79	6,921.66	6,672.62	6,800.00
fire alarm system/protection	12,917.30	7,057.42	10,877.25	8,744.15	8,112.75	10,947.88	7,319.75	9,000.00
grounds maintenance	18,984.53	19,945.40	14,819.27	17,578.79	13,682.44	14,639.31	13,758.00	16,000.00
pool/spa maintenance & repairs	21,750.00	20,549.00	21,412.31	24,411.48	20,942.80	23,122.36	21,346.00	24,000.00
pool/spa supplies	3,597.58	3,058.01	3,727.12	3,213.94	2,894.72	3,586.53	3,599.00	3,500.00
pump station maintenance/repair	13,209.97	8,950.50	11,766.00	11,310.00	11,310.00	11,310.00	11,310.00	11,300.00
snow removal- roof	0	2,080.00	3,066.00	0.00	140.00	1,190.00	7,000.00	3,500.00
snow removal-plowing/sanding	10,000.00	11,000.00	12,000.00	12,000.00	12,000.00	12,000.00	12,000.00	12,000.00
snow removal-shoveling	6,040.50	9,901.66	4,476.00	2,217.50	6,822.00	5,894.50	8,996.33	6,000.00
snow removal - loader work/move	0	643	250.00	0.00	290.25	450.00	450.00	500.00
trash removal	16,775.47	16,123.49	16,433.50	18,716.23	21,748.05	21,679.62	26,112.00	26,000.00
Building Maint & Repairs - Other	25,569.92	32,320.18	26,462.06	28,423.17	30,177.37	26,955.20	32,067.00	34,000.00
Building Maint & Repairs Sub-Total	154,852.15	157,771.69	152,598.46	152,721.70	153,066.17	161,097.06	169,803.70	174,600.00
Bank fees	0	0	3.42	1.26	1.26	0.00	0.00	0.00

Building Utilities Propane Pool Building	FY 12-13 18,490.39	FY 13-14 21,054.82	FY 14-15 26,014.34	FY15-16 15,298.83	FY16-17 16,063.15	FY17-18 15,367.03	FY18-19 20,909.00	FY 19-20 Budget 16,000.00
electric- house meter	21,306.15	22,790.41	25,269.48	23,759.30	20,641.66	23,670.16	23,033.00	23,000.00
electric-pool building	16,184.29	20,707.56	24,300.77	22,067.95	18,027.40	22,506.49	20,453.00	20,000.00
electric-sign	00.0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Building Utilities Sub-Total	55,980.83	64,552.79	75,584.59	61,126.08	54,732.21	61,543.68	64,395.00	59,000.00
0 (in the second of the second	EV 13 13	EV 13 14	5V 1A 1E	21 16	EV16.17	EV17 10	EV10 10	EV 10 20 Budget
cable tv expense	24 470 04	24 464 75	23 601 70	21 577 37	22 315 29	24 196 61	28 984.00	27 000 00
internet services & equipment	1.324.45	6.926.43	10.278.73	7.235.46	8.923.22	10,487.92	10.974.00	13.000.00
propane Main Building	18,000.00	20,000.00	24,000.00	18,869.33	17,897.41	13,726.05	20,867.00	16,000.00
telephone line charges	15,870.92	17,731.49	14,430.67	15,722.32	16,836.69	18,541.32	16,655.00	12,000.00
Owners utilities Sub-Total	59,665.41	69,122.67	72,311.10	63,404.48	65,972.61	66,951.90	77,480.00	68,000.00
Building Operation	FY 12-13	FY 13-14	FY 14-15	FY15-16	FY16-17	FY17-18	FY18-19	FY 19-20 Budget
common area cleaning supplies	1,651.81	1,693.65	865.55	466.49	1,611.82	1,557.46	683.00	1,500.00
common area coffee service	6,166.67	7,408.68	6,334.20	6,540.76	6,396.52	8,590.95	7,396.00	7,000.00
Computer and Internet expense				270.00	2,199.97	3,689.00	2,875.00	3,000.00
Ground lease sign								
Insurance-D&O			1,593.00	1,647.00	2,639.00	2,685.00	2,704.00	2,500.00
Insurance-Commercial	35,856.75	37,797.42	23,872.60	24,596.00	17,201.00	18,328.00	18,875.00	19,000.00
Insurance-Flood	4,628.00	4,922.00	4,864.00	2000	2000	2000	2000	2000
Insurance-Umbrella	3,319.25	3,284.58	1,217.40	1,213.00	1,556.00	2,042.00	2,052.00	2,000.00
laundry-pool towels	2,857.97	3,204.61	4,924.11	4,253.59	3,687.73	3,764.45	4,104.00	4,000.00
Legal/Professional Fees	253.25	0	1,581.25	961.97	0.00			2,000.00
management fee	20,000.00	20,000.00	22,000.00	22,000.00	22,000.00	22,000.00	22,000.00	22,000.00
meetings			83.66		0.00	81.39		100.00
Miscellaneous Expense	20.2	380.06	195.16	36.00	109.00	4.31	0.00	200.00
Office Supplies	774.89	79.74	172.13		568.52	130.63	386.00	300.00
postage	1068	260	710.00	464.40	400.00	722.00	841.00	200.00
Professional Fees- Tax return	1,530.00	765	800.00	800.00	800.00	800.00	825.00	800.00
security/answering service	1,200.00	1,200.00	1,330.15	1,620.78	1,235.25	1,297.20	1,470.00	1,200.00
shuttle bus	5,212.00	5,371.84	5,533.00	5,699.00	5,869.96	5,869.96	6,046.00	5,000.00
tele/computer/software/equipmen	3,000.00	3,450.00	9,942.87	5,765.30	3,000.00	3,103.00	3,682.00	3,000.00
Building Operation Sub-Total	87,538.79	90,117.58	86,019.08	76,334.29	69,274.77	74,665.35	73,939.00	74,400.00
Total Planned Expense	358,037.18	381,564.73	386,513.23	353,586.55	343,045.76	364,257.99	385,617.70	376,000.00

Other Expense	FY 12-13	FY 13-14	FY 14-15	FY15-16	FY16-17	FY17-18	FY18-19	FY 19-20 Budget
Annual meeting Hallway Heaters	351.07	753.39	480.81	163.82	162.91	714.03	1132.00	1000.00
Crack Seal Parking Lot			2900.00			3600.00		1000.00
storm drain repair						3586.00		
Hallway Lights Common Area Window Cleaning								3000.00
Propage Tank removal						2313 50		0000
Hot Water Repair						2985.00		
Shed							3300.00	
Pool Patio Fence							3500.00	
Computer Servers							5000.00	
Cameras							5959.00	
Architect							12088.00	
Dextron Repairs							5204.00	
lobby heater blower							1260.00	
Hallway Heaters							1800.00	
4th Floor Deck Membrane Repairs		35192.74	27636.17					
Loan Principal payments	11608.99	12448.20	13348.08	14313.02	46595.52			
Basement Heater								
Parking Lot Repairs				8045.00				
Balcony Railing Protection				3000.00				
Paint Lines				721.25				
Replace Unit Smoke / CD Detectors				6326.43	1879.60			
Repair Concrete Decks				3000.00				
Exercise Equipment			2147.92					
New TV for Great Room			1534.99					
Backflow valve replacement		3430.00						
Outdoor Pool/Patio Furniture	3700.00							
Basement Carpeting	1860.85							
Great Room Carpet					10870.00			
DormerSiding Repairs	48937.23							
Painting Building								
Furniture	1037.73		332.19		268.00			
Hurricane Irene Repairs/Maint								
100K Loan Interest Expense	6,595.80	6,524.64	3,812.97	3,971.31	2,124.39			
Other Expense Sub-Total	74,091.67	58,348.97	52,193.13	39,540.83	61,900.42	13,198.53	39,243.00	9,000.00
TOTAL EXPENSES	432,128.85	439,913.70	438,706.36	393,127.38	404,946.18	377,456.52	424,860.70	385,000.00
Total Income	424,414.47	427,760.88	433,297.39	409,067.03	442,163.83	392,143.39	416,956.00	403,975.00
Net Income	-7,714.38	-12,152.82	-5,408.97	15,939.65	37,217.65	14,686.87	-7,904.70	18,975.00

Rivergreen C ondo minium A ssociat ion Balance Sheet

As of August 31, 2019

ASSETS Current A ssets Checking/Savings CGSB checking/operating account 22,112.52 MMR-Flood self insurance acct 20,011.90 MMR CGSB Reserve Bank Account 78,599.94 Total Checking/Savings 120,721.36 Accounts Receivable -39,790.25 Total Account Receivable -39,790.25 Total Current Assets 80,931.11 Fixed Assets Buil din gs and Improve ments 6,224.75 Furni ture and Equip ment 100.00 Total Fixed Assets 6,324.75 TOTAL ASSETS 87,255.86 LIABILITIES & EQUITY Liabil ities Current Li abilities Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Lucrent Liabilities 10,662.29 Total Liabilities 10,662.29 Equity Opening Balance Equity 55,832.52 paid -in-Capital Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57 TOTAL LIABILITIES & EQUITY Liabilities -7,905.40 Total Equity 76,593.57		Aug 31, 19
CGSB checkin g/o perating account MMR-Flood self in surance acct MMR-Flood self in surance acct 20,011.90 MMR CGSB Reserve Bank Account 78,596.94 20,011.90 MMR CGSB Reserve Bank Account 78,596.94 Total Checking/Savings 120,721.36 Accounts Receivable Accounts Receivable Accounts Receivable -39,790.25 -39,790.25 Total Account se Receivable Suil dings and Improve ments Fixed Assets Buil dings and Improve ments Furniture and Equipment 100.00 6,224.75 TOTAL ASSETS 87,255.86 87,255.86 LIABILITIES & EQUITY Liabilities Accounts Payable Accounts Payable Accounts Payable 10,662.29 10,662.29 Total Account se Payable Accounts Payable Accounts Payable 10,662.29 10,662.29 Total Liabilities 10,662.29 10,662.29 Equity 10,662.29 10,662.29	Current Assets	
Accounts Receivable	CGSB checking/operating account MMR-Flood self insurance acct	20,011.90
Accounts Receivable -39,790.25 Total Accounts Receivable -39,790.25 Total Current Assets 80,931.11 Fixed Assets 80,931.11 Buil dings and Improve ments Furni ture and Equipment 6,224.75 Furni ture and Equipment 100.00 Total Fixed Assets 6,324.75 TOTAL ASSETS 87,255.86 LIABILITIES & EQUITY Liabilities Current Li abilities 10,662.29 Accounts Payable 10,662.29 Total Account s Payable 10,662.29 Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity 55,832.52 paid -in-Capital -49,919.61 Retained Earni ngs 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Total Checking/Savings	120,721.36
Total Current Assets 80,931.11 Fixed Assets 6,224.75 Furni ture and Equip ment 100.00 Total Fixed Assets 6,324.75 TOTAL ASSETS 87,255.86 LIABILITIES & EQUITY 200.00 Liabilities 0.00 Current Li abilities 0.00 Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Current Liabilities 10,662.29 Total Liabilities 10,662.29 Equity 55,832.52 paid-in-Capital -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57		-39,790.25
Fixed Assets 6,224.75 Furni ture and Equip ment 100.00 Total Fixed Assets 6,324.75 TOTAL ASSETS 87,255.86 LIABILITIES & EQUITY 2 Liabilities Current Li abilities Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Current Liabilities 10,662.29 Total Liabilities 10,662.29 Equity 55,832.52 paid -in -Capital -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Total Accounts Receivable	-39,790.25
Buil dings and Improve ments 6,224.75 Furni ture and Equip ment 100.00 Total Fixed Assets 6,324.75 TOTAL ASSETS 87,255.86 LIABILITIES & EQUITY 2 Li abilities Current Li abilities Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity 55,832.52 paid -in-Capital -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Total Current Assets	80,931.11
TOTAL ASSETS 87,255.86 LIABILITIES & EQUITY Liabilities Current Li abilities Accounts Payable Accounts Payable 10,662.29 Total Accoun ts Payable 10,662.29 Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity 55,832.52 paid -in - Capita l -49,919.61 Retained Earni ngs 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Buil din gs and Improve ments	
LIABILITIES & EQUITY Liabilities Current Li abilities Accounts Payable Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity Opening Balance Equity Opening Balance Equity 10,662.29 Equity Opening Balance Equity 10,662.29 Total Liabi lities 10,662.29	Total Fixed Assets	6,324.75
Liabilities Current Li abilities Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity 55,832.52 paid -in - Capital -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	TOTAL ASSETS	87,255.86
Accounts Payable 10,662.29 Total Accounts Payable 10,662.29 Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity 55,832.52 paid -in - Capital -49,919.61 Retained Earni ngs 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Li abil ities Current Li abilit ies	
Total Current Liabi lities 10,662.29 Total Liabi lities 10,662.29 Equity 55,832.52 paid -in - Capita I -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	·	10,662.29
Total Liabi lities 10,662.29 Equity 55,832.52 paid -in - Capital -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Total Accounts Payable	10,662.29
Equity 55,832.52 paid -in -Capita I -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Total Current Liabi lities	10,662.29
Opening Balance Equity 55,832.52 paid -in - Capita I -49,919.61 Retained Earnings 78,586.06 Net Income -7,905.40 Total Equity 76,593.57	Total Liabi lities	10,662.29
	Opening Balance Equity paid -in -Capita I Retain ed Earnings	-49,919.61 78,586.06
TOTAL LIABILITIES & EQUITY 87,255.86	Total Equity	76,593.57
	TOTAL LIABILITIES & EQUITY	87,255.86

Rivergreen C ondo minium A ssociat ion A/R Aging Summar y As of August 31, 2019

	Current	1 - 30	31 - 60	61 - 90	> 90	TOTAL
101 Ritter	0.00	-1,212.00	0.00	0.00	0.00	-1,212.00
102 Grady	0.00	0.00	0.00	0.00	-278.75	-278.75
102 Landry	0.00	0.00	0.00	0.00	-1,911.80	-1,911.80
103 Mark Nilan	0.00	-1,212.00	0.00	0.00	0.00	-1,212.00
105 Burwen	0.00	-1,212.00	0.00	0.00	0.50	-1,211.50
107 Nilan	0.00	-1,652.00	0.00	0.00	0.00	-1,652.00
109A Miller	0.00	0.00	0.00	-0.66	0.00	-0.66
110 Masse	0.00	0.00	0.00	0.00	12.34	12.34
111 Finelli	0.00	0.00	0.00	0.00	-401.00	-401.00
114 Grady	0.00	0.00	0.00	0.00	-31.00	-31.00
114 Landry	0.00	0.00	0.00	0.00	-1,399.50	-1,399.50
115 Narkawicz	0.00	0.00	0.00	0.00	2,505.52	2,505.52
201 Richard	0.00	-1,652.00	0.00	0.00	0.00	-1,652.00
202 Nickerson	0.00	-1,571.00	0.00	0.00	-1,599.00	-3,170.00
203 Daher	0.00	-1,212.00	0.00	0.00	0.00	-1,212.00
204 Moore	0.00	0.00	0.00	0.00	1,452.21	1,452.21
205 Mark Nilan	0.00	-1,212.00	0.00	0.00	0.00	-1,212.00
206 Seel 211 Tilly	0.00 0.00	0.00 -1,182.00	0.00 0.00	0.00 0.00	-2,405.50 0.00	-2,405.50 -1,182.00
211 Tilly 212 Tore Services	0.00	-1,162.00 -1,212.00	0.00	0.00	0.00	-1,162.00 -1,212.00
212 Tote Services 213 Nickerson	0.00	0.00	0.00	-1,296.50	-22.00	-1,212.00
214 Flynn	0.00	-1,212.00	0.00	0.00	0.00	-1,212.00
215 Discuil lo	0.00	0.00	0.00	0.00	-520.00	-520.00
216 DiScuil lo	0.00	-1.652.00	0.00	0.00	0.00	-1,652.00
304 Barry	0.00	0.00	0.00	0.00	-19.90	-19.90
305 DeFlora	0.00	-1,200.00	0.00	0.00	-186.48	-1,386.48
308 Bielagus	0.00	-1,652.00	0.00	0.00	0.00	-1,652.00
309A Skempton	-1,651.55	0.00	0.00	0.00	-0.90	-1,652.45
311 Investment/Rivergreen	0.00	-1,212.00	0.00	0.00	0.00	-1,212.00
312 Nickerson	0.00	0.00	0.00	0.00	-1,425.00	-1,425.00
313 Lin eham	0.00	-79.50	0.00	0.00	0.00	-79.50
315 Ricard	0.00	0.00	0.00	0.00	28.93	28.93
316 Calvi n/Ross	0.00	0.00	0.00	0.00	-1,624.00	-1,624.00
401 Queiroga	0.00	0.00	-1.00	0.00	0.00	-1.00
403 Howcroft	0.00	-1,740.00	0.00	0.00	0.00	-1,740.00
404A Grich	0.00	0.00	0.00	0.00	-30.00	-30.00
405 Hatz	0.00	0.00	0.00	0.00	-1,765.00	-1,765.00
406 Cappu cio	0.00	-1,740.00	0.00	0.00	0.00	-1,740.00
407 Larson	0.00	0.00	0.00	0.00	51.40	51.40
408 Viveiros	0.00	0.00	0.00	0.00	-429.12	-429.12
409 Strazdas	0.00	0.00	0.00	0.00	-1,284.99	-1,284.99
410 Bshara h/Sullivan	0.00	-1,740.00	0.00	0.00	0.00	-1,740.00
411 Queiroga	0.00	0.00	-1.00	0.00	0.00	1.00
TOTAL	-1,651.55	-25,556.50	-2.00	-1,297.16	-11,283.04	-39,790.25

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Rivergreen C ondo minium A ssociat ion A/P Aging Summary As of August 31, 2019

	Current	1 - 30	31 - 60	61 - 90	> 90	TOTAL
ehlers mgt group	0.00	0.00	0.00	0.00	0.00	0.00
engie res ourc es	1,879.74	0.00	0.00	0.00	0.00	1,879.74
nancy ehlers mgt group llc	6,769.00	0.00	0.00	0.00	0.00	6,769.00
new hampshire electric coo p	2,013.55	0.00	0.00	0.00	0.00	2,013.55
TOTAL	10,662.29	0.00	0.00	0.00	0.00	10,662.29

Rivergreen C ondo minium A ssociat ion Profit & Los s

September 1 throug h October 24, 2019

	Sep 1 - Oct 24, 19
Ordin ary Income/Expense	
Income	
bank account in terest Condom ini um Assessments	6.48 95,797.00
Links Pool Fees	3,900.00
vending i ncome- games/sod a/sna c	121.40
Total Income	99,824.88
Expens e	
Buil din g Maintenance & Repairs	
common area cleaning	1,491.00
elevator m aintenance	6,900.74
fire alarm system/protection groun ds maintenance	3,775.00 406.00
pool/spa maintenance & repairs	1,820.00
pum p station maintenance/repair	0.00
snow removal-shoveling	0.00
trash removal	2,389.06
Buil ding Maintenance & Repairs - Other	1,928.13
Total Build ing Maintenance & Repairs	18,709.93
Buil din g Utili ties	
cable tv expense	4,210.10
electric- ho use meter	1,409.48
electric-pool buil ding internet services & equipment	1,423.89 1,063.49
propane gas-house	1,416.67
propane gas pool	1,128.07
telepho ne line charges	801.30
Total Build ing Utili ties	11,453.00
common area cleaning supp lies	86.47
common area coffe e service	995.69
Insurance-Commercial	4,900.00
Insurance-Umbrella	500.00
laun dry-pool towels	200.95 5,500.00
management fe e posta ge	220.00
security/answerin g service	127.85
Total Expense	42,693.89
Net Ordin ary Income	57,130.99
Other Income/Expense	
Other Expense	
archite ct- cost e stim ator,engin	0.00
archite ct l obby plannin g	1,790.19
concrete shed pad	3,800.00
Crack Seal parking lot Hallway Heaters	1,080.00 1,800.00
lobby heat exhaust blower repla	0.00
Taco circul ator/domestic water	2,403.00
Total Other Expense	10,873.19
Net Other Income	-10,873.19
Net Income	46,257.80

Rivergreen C ondo minium A ssociat ion Balance Sheet

As of October 24, 2019

	Oct 24, 19
ASSETS Current Assets Checkin g/Savings	
CGSB checking/operating account MMR-Flood self insurance acct MMR CGSB Reserve Bank Account	24,408.61 20,013.44 78,603.01
Total Checking/Savings	123,025.06
Accounts Receivable Accounts Receivable	-6,496.90
Total Accounts Receivable	-6,496.90
Total Current Assets	116,528.16
Fixed Assets Buil din gs and Improve ments Furni ture and Equip ment	6,224.75 100.00
Total Fixed Assets	6,324.75
TOTAL ASSETS	122,852.91
LIABILITIES & EQUITY Equity	
Opening Balance Equity paid -in -Capita I Retained Earnings Net In come	55,832.52 -49,919.61 70,682.20 46,257.80
Total Equity	122,852.91
TOTAL LIABILITIES & EQUITY	122,852.91

Rivergreen C ondo minium A ssociat ion A/R Aging Summar y As of October 24, 2019

	Current	1 - 30	31 - 60	61 - 90	> 90	TOTAL
102 Grady	0.00	0.00	0.00	0.00	-278.75	-278.75
102 Landry	0.00	0.00	1,652.00	0.00	-1,911.80	-259.80
105 Burwen	0.00	0.00	0.00	0.00	0.50	0.50
109A Miller	0.00	0.00	0.00	0.00	-0.66	-0.66
110 Masse	0.00	0.00	0.00	0.00	12.34	12.34
111 Finelli	0.00	0.00	0.00	0.00	-401.00	-401.00
114 Grady	0.00	0.00	0.00	0.00	-31.00	-31.00
114 Landry	0.00	0.00	1,212.00	0.00	-1,399.50	-187.50
115 Narkawicz	0.00	0.00	915.18	0.00	0.00	915.18
202 Nickerson	0.00	0.00	81.00	0.00	-1,599.00	-1,518.00
204 Moore	0.00	0.00	1,212.00	0.00	1,452.21	2,664.21
206 Seel	0.00	0.00	1,212.00	0.00	-2,405.50	-1,193.50
211 Tilly	0.00	0.00	30.00	0.00	0.00	30.00
213 Nickerson	0.00	-1,296.50	-1,296.50	0.00	-106.50	-2,699.50
215 Discuil lo	0.00	0.00	0.00	0.00	-520.00	-520.00
304 Barry	0.00	-972.20	0.00	0.00	0.00	-972.20
305 DeFlora	0.00	0.00	1,212.00	-1,200.00	-186.48	-174.48
309A Skempton	0.00	0.00	0.45	0.00	-0.90	-0.45
312 Nickerson	0.00	0.00	1,212.00	0.00	-1,425.00	-213.00
313 Lin eham	0.00	0.00	332.50	0.00	0.00	332.50
315 Ricard	0.00	0.00	0.00	0.00	28.93	28.93
316 Calvi n/Ros s	0.00	0.00	0.00	0.00	-1,596.00	-1,596.00
401 Queiroga	0.00	0.00	0.00	0.00	-1.00	-1.00
404A Grich	0.00	0.00	0.00	0.00	-30.00	-30.00
405 Hatz	0.00	0.00	0.00	0.00	-1,765.00	-1,765.00
407 Larson	0.00	0.00	0.00	0.00	51.40	51.40
408 Viveiros	0.00	0.00	0.00	0.00	-429.12	-429.12
411 Queiroga	0.00	0.00	0.00	0.00	-1.00	-1.00
412 Mosier	0.00	0.00	1,740.00	0.00	0.00	1,740.00
TOTAL	0.00	-2,268.70	9,514.63	-1,200.00	-12,542.83	-6,496.90

Rivergreen Condo Association Proposed Operating Budget Fiscal Year 2019-20

Income	FY 18-19 Actual	FY 19-20 Budget	Comments
bank account interest	25.00	25.00	
Condominium Dues	307884	327000	
Utilities	75304	68000	
Late Fees		100.00	
great room rental		200.00	
Links Pool Fees	4,650.00	4,650.00	
vending income- games/soda/snacks	1,863.00	2,000.00	
vending income-laundry	2,007.00	2,000.00	
Utilities refund	222.00		
Total Regular Income	391,955.00	403,975.00	3% general increase for FY19-20
Special Assessment	25,000.00	TBD	Depends on Lobby renovation Vote
Total Income	416,955.00	403,975.00	
Expense			
Building Maintenance & Repairs	FY 18-19 Actual	FY 19-20 Budget	PCT Total
common area cleaning	19,173.00	22,000.00	5.57%
elevator maintenance	6,672.62	6,800.00	1.72%
fire alarm system/protection	7,319.75	9,000.00	2.28%
grounds maintenance	13,758.00	16,000.00	4.05%
pool/spa maintenance & repairs	21,346.00	24,000.00	6.08%
pool/spa supplies	3,599.00	3,500.00	0.89%
pump station maintenance/repair	11,310.00	11,300.00	2.86%
snow removal- roof	7,000.00	3,500.00	0.89%
snow removal-plowing/sanding	12,000.00	12,000.00	3.04%
snow removal-shoveling	8,996.33	6,000.00	1.52%
snow removal - loader work/move	450.00	500.00	0.13%
trash removal	26,112.00	26,000.00	6.58%
Building Maint & Repairs - Other	32,067.00	34,000.00	8.61%
Building Maint & Repairs Sub-Total	169,803.70	174,600.00	44.20%
Utilities	FY 18-19 Actual	FY 19-20 Budget	PCT Total
electric- house meter	20,909.00	16,000.00	4.05%
electric-pool building	23,033.00	23,000.00	5.82%
Propane Pool Building	20,453.00	20,000.00	5.06%
Building Utilities Sub-Total	64,395.00	59,000.00	14.94%
Cable tv expense	28,984.00	27,000.00	6.84%
internet services & equipment	10,974.00	13,000.00	3.29%
Propane Building - Hot Water for Condo's	20,867.00	16,000.00	4.05%
telephone line charges	16,655.00	12,000.00	3.04%
Owners Utilities Sub-Total	77,480.00	68,000.00	17.22%

Building Operation	FY 18-19 Actual	FY 19-20 Budget	PCT Total
common area cleaning supplies	683.00	1,500.00	0.38%
common area coffee service	7,396.00	7,000.00	1.77%
Computer and Internet expense	2,875.00	3,000.00	0.76%
Insurance-D&O	2,704.00	2,500.00	0.63%
Insurance-Commercial	18,875.00	19,000.00	4.81%
Insurance-Flood	5000	5000	self insurance - money stays on deposit
Insurance-Umbrella	2,052.00	2,000.00	0.51%
laundry-pool towels	4,104.00	4,000.00	1.01%
Legal/Professional Fees		2,000.00	0.51%
management fee	22,000.00	22,000.00	5.57%
meetings		100.00	0.03%
Miscellaneous Expense	0.00	500.00	0.13%
Office Supplies	386.00	300.00	0.08%
postage	841.00	500.00	0.13%
Professional Fees- Tax return	825.00	800.00	0.20%
security/answering service	1,470.00	1,200.00	0.30%
shuttle bus	6,046.00	5,000.00	1.27%
tele/computer/software/equipmen	3,682.00	3,000.00	0.76%
Building Operation Sub-Total	73,939.00	74,400.00	18.84%
Total Building Expense	308,137.70	308,000.00	
Total Owners Utilities Expense	77,480.00	68,000.00	
Total Regular Condominium Expenses	385,617.70	376,000.00	
Total Income Expected	391,955.00	403,975.00	
Regular Surplus	6,337.30	27,975.00	
Other Expense	FY 18-19 Actual	FY 19-20 Budget	
Annual meeting	1130.00	1000.00	
Hallway Lights	1100.00	2000.00	
Hallway Heaters		2000.00	
Crack Seal parking Lot		1000.00	
Common Window Cleaning		3000.00	
Backyard Shed	3300.00	5555.55	
Pool Patio Fence	3500.00		
New Computers	5000.00		
New Security Cameras	5959.00		
Architect	12088.00		
Dextron Repairs	5204.00		
lobby heater blower	1260.00		
Hallway Heaters	1800.00		
Other Expense Sub-Total	39,241.00	9,000.00	
End of Year Deficit	-32903.70	18975.00	
Special Assessment	25000.00		
End of Year Surplus (Deficit)	-7903.70	18975.00	

Rivergreen Condominium Association Common Utility Expenses

Because of the way our building is set up, all owners share in common utility costs, that many private homeowners would have to pay separately. This section is an explanation of these utility costs.

Cable TV \$28,000 per year.

Rivergreen has a bulk account with Spectrum to provide Basic Cable TV. Owners are welcome to contract with Spectrum for additional services such as sports and movie packages. In addition, due to the Conversion to Full Digital TV, Spectrum has agreed to provide up to 3 cable boxes per unit for free. Because of the new cable boxes, our maintenance people have had to spend time and effort with



owners and guests to make sure the boxes and TV's are working properly. This has added some costs to the Cable TV budget this year.

Hot Water \$16,000 per year

Rivergreen has 2 propane fired Hot Water boilers, which supply the hot water to the main part of our building, as well as to all of the condo units. This year we negotiated a lower price with Irving Oil at \$1.60 per gallon. This will allow a small decrease in our hot water budget this year. In addition, although the hot water boilers have been reliable, they are getting old. Replacement of one of both of the boilers is a possibility in the future.



Wireless Internet \$14,000 per Year

Rivergreen has a fiber optic Internet connection with Consolidated Communications with 400 Mb service, along with business class service from Spectrum at 400 Mb service. Rivergreen uses a hotel style internet gateway to control our internet, and we have 4 wireless access points in each hallway, as well as one in the great room and one in the lobby. Currently, our internet gateway load shares between the 2 internet services. Owners can avoid the log-in screen by providing the board with your devices wireless mac address. We will then register that address into the system.



Telephone \$12,000 per year

Rivergreen has a Business Level phone system with 4 lines, a 1-800 number, and E-911 service. The total cost per year is around \$12,000, which is counted as a utility cost. Our original equipment was damaged during the Hurricane Irene Flood of 2014. Our phone equipment was replaced with a lease, buy back agreement. This consists of equipment leasing costs of \$6,800 and phone company line charges of \$12,200. On May 14th, 2019, our yearly equipment lease ended with a \$1 dollar buyout. Short term, this will reduce our telephone costs, but at some point in the future, we will require an upgrade.

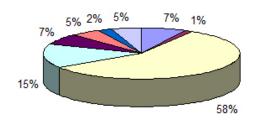


Rivergreen Coi	ndo Associa	ation (Condo Assessr	nents per ui	nit FY 2019-2	0	395000	Total Yearly	Billing	3% General Ir	icrease	
Ye	arly Expense	es Billed	16000	27000	13000	12000	68000	327000				
Type of Unit	% ownership	# of Units	Monthly Hot Water	Monthly Cable TV	Monthly Internet	Monthly Phone	Monthly Utility Fees	Monthly Condo Dues	Quarterly Utility Fees	Quarterly Condo Dues	Billed Quarterly	Totsl Income / Quarter
1 Bedroom	1.25%	25	16.67	28.13	13.54	12.50	70.83	340.63	212.50	1021.88	1234.38	30859.38
Unit 109	1.40%	1	18.64	31.46	15.15	13.98	79.22	380.96	237.66	1142.87	1380.53	1380.53
2 Bedroom	1.73%	22	23.09	38.97	18.76	17.32	98.15	471.97	294.44	1415.91	1710.35	37627.70
4th Floor 2 level	1.83%	16 64	24.37	41.13	19.80	18.28	103.59	498.13	310.76	1494.39	1805.15	28882.40 98750.00

Utility fee is comprised of Hot Water, Cable TV, Internet, Phone

Type of Unit	% ownership	# of Units	Quarterly Utility Fees	Quarterly Condo Fees	Quarterly Total	Yearly Utility Fees	Yearly Condo Fees	% Ownership
1 Bedroom	1.25%	25	213.00	1022.00	1235.00	21300	102200	31.25%
Unit 109	1.40%	1	238.00	1145.00	1383.00	952	4580	1.40%
2 Bedroom	1.73%	22	295.00	1416.00	1711.00	25960	124608	38.10%
4th Floor 2 level	1.83%	16	311.00	1495.00	1806.00	19904	95680	29.25%
		64				68116	327068.00	
						395184.00	Total to be Collected	

Rivergreen Condo Association Budget Breakdown and percentage of total.



Common Area Cleaning 5.57 %

Budgeted for cleaning of hallways, lobbies, elevator, great room and pool. Billed at \$28 per hour. All hours logged in and documented daily. Records available for inspection.

Elevator Maintenance 1.72%

Annual contract with Otis Elevator

Fire Alarm System / Protection 2.28%

Annual contracts with Mango security for fire alarms monitoring, Pelmac Industries for pool monitoring system and Tri state fire/protection for annual testing and servicing of alarms and extinguishers.

Grounds Maintenance 4.05%

Budgeted for outdoor maintenance including lawn mowing, Seeding, Fertilizer, planting of flowers, tree pruning, sweeping of walkways and parking lot, maintenance of backyard gazebo and BBQ area, etc. Billed at \$28 per hour. All Hours logged in and documented daily. Records available for inspection.

Pool / Spa Maintenance and Repairs 6.08%

Budgeted for necessary repairs, daily cleaning, monitoring and maintenance of pool and spa. Billed at \$28 per hour. All Hours logged in and documented daily. Records available for inspection.

Pool / Spa Supplies 0.89%

Budgeted for chemicals and supplies necessary to insure safe and proper operation of the indoor pool and spa.

Snow Removal – Plowing / Sanding 3.04%

Budgeted for the contracted removal of snow and ice from the Rivergreen Parking Lot. Annual contract with Nancy Ehlers Management

Snow Removal – Roof 0.89%

Budgeted for the contracted removal of snow and ice from the Rivergreen Roof. Billed at \$28 per hour. All Hours logged in and documented daily. Records available for inspection.

Snow Removal – Shoveling

1.52%

Budgeted for the shoveling of walkways, dumpster area, access to the great room and front lobby area. Billed at \$28 per hour. All Hours logged in and documented daily. Records available for inspection.

Trash Removal 6.58%

Budgeted for the weekly pick-ups of rubbish from the association waste dumpster by Waste Management fees plus loading and moving of dumpsters billed at \$28 per hour. All Hours logged in and documented daily. Records available for inspection.

Building Maintenance and Repairs 8.61%

Budgeted for routine building maintenance and repairs of the common area's. Billed at \$28 per hour. All Hours logged in and documented daily. Records available for inspection.

Common Area Cleaning supplies

0.38%

Cost of Cleaning chemicals, tools, etc.

Common Area Coffee Service 1.77%

Cost of Coffee, creamers, paper goods, etc for morning coffee service.

Insurance – Commercial 4.81%

Annual Contract with Middlesex Mutual Insurance Company for coverage of the main building, great room, indoor pool facility and liability insurance for the property including guests and owners.

Insurance – D&O 0.63%

Annual Contract with Middlesex Mutual Insurance Company for coverage of the Directors and officers of the association.

Insurance – Flood 1.27%

Self Insurance Fund for flood insurance—Money to be put into special account.

Insurance – Umbrella 0.51%

Annual Contract with Middlesex Mutual Insurance Company for excess liability coverage

Laundry – Pool Towels 1.01%

Cost of laundering and replacement of pool towels.

Legal-Professional Fees 0.51%

Cost of legal services for Rivergreen Condo Association. Costs related to individual owner legal fees are billed to the owner.

Management Fee 5.57%

Covers the cost of professional property management services provided by Nancy Ehlers Management for Rivergreen Condominium Association.

Office Supplies 0.08%

Cost of supplies for operating the Onsite Rivergreen office.

Postage 0.13%

Covers cost of mailings for Rivergreen Condo Association related items.

Professional fees – Tax Return 0.20%

Covers Cost of Accounting services for Rivergreen Condo Association Tax Filing.

Pump Station Maintenance and Repair 2.86%

Budgeted for Rivergreen's Portion of Pump House Maintenance costs (52% of total per Pump House agreement).

Security – answering service 0.30%

Cost of security camera's and telephone answering service.

Loon Shuttle Bus 1.27%

Annual contract with Loon Mountain Recreation Corp for weekend and holiday shuttle service.

Tele-computer-Software-equipment 0.76%

Cost of front desk computer software for owners and owners guests reservation, and equipment for magnetic card keys.

Utilities

Cable TV Expense 6.84%

Annual contract with Spectrum Cable. Billed to owners quarterly as Utility Expense

Internet 3.29%

Covers the cost of internet access for Rivergreen. Annual contract with Fairpoint communications. *Billed to owners quarterly as Utility Expense*

Electric – Main Building 4.05%

Billed Monthly by New Hampshire Electric Co-op. Directed toward condominium common charges.

Electric – Pool and Great Room 5.82%

Billed Monthly by New Hampshire Electric Co-op. Directed toward condominium common charges.

Propane (Main Building) 4.05%

Fuel for main building hot water boilers. This expense is billed to owners quarterly as Utility expense.

Propane (Great Room) 5.06%

Fuel for heating of Great Room, Pool and Spa. Directed toward condominium common charges.

Telephone Line Charges 3.04%

Expense consists of Monthly line charges and E-911 service. Billed to owners quarterly as Utility Expense

SOUTH PUMP HOUSE ASSOCIATION BUDGET

July 1, 2019 - June 30, 2020

Ordinary Income/Expense	_	Budget
Income Association Fees		\$21,750.00
Total Income		\$21,750.00
Expense		
Electricity		\$2,300.00
Grounds, winter plows & shoveling		\$3,000.00
Legal/Misc		\$500.00
Liability Insurance		\$3,000.00
Management Fee		\$3,000.00
Milton Cat - Generator Contract/Generator	Maintenance	\$900.00
Pollution Insurance: 3 year		\$3,000.00
Propane		\$1,200.00
Rowell's Septic/Maintenance & Repair		\$1,500.00
Telephone		\$850.00
Total Expense	_	\$19,250.00
Net Ordinary Income	_	\$2,500.00
Other Income/Expense		
Other Expense		
MMR Reserve Contribution	_	\$2,500.00
Total Other Expense	_	\$2,500.00
Net Other Income	_	-\$2,500.00
Net Income	=	\$0.00
	YEAR	QUARTER
Rivergreen 52.00%	\$11,310.00	\$2,827.50
Links 24.20%	\$5,263.50	\$1,315.87
Fairways 17.60%	\$3,828.00	\$957.00
Weinstein 1.80%	\$391.50	\$97.88
Farwell 1.50%	\$326.25	\$81.56
Sakakeeny 1.80%	\$391.50	\$97.88
White 1.10%	\$239.25	\$59.82
	\$21,750.00	\$5,437.51

Rivergreen Condominium Association Major Maintenance Reserve

	Useful Life	Estimated Cost	Estimated Amount to set aside each year
Exterior siding (main building)	25	\$100,000.00	\$4,000.00
Exterior painting/repairs (main building)	8	\$65,000.00	\$8,125.00
Exterior dormers (64) vinyl sided	25	\$95,000.00	\$3,800.00
Exterior copper roof/carport roofs	30	\$150,000.00	\$5,000.00
Exterior gutters	20	\$20,000.00	\$1,000.00
Interior common area painting	8	\$30,000.00	\$3,750.00
Interior common area furniture	10	\$60,000.00	\$6,000.00
Interior common area carpeting/flooring	10	\$50,000.00	\$5,000.00
Parking lot asphalt	20	\$40,000.00	\$2,000.00
Parking lot deprice	25	\$15,000.00	\$600.00
Interior lighting: hallways/ceilings	25	\$25,000.00	\$1,000.00
Common area doors	20	\$40,000.00	\$2,000.00
		\$100,000.00	\$4,000.00
Common area windows	25 25	•	
Telephone system	25	\$25,000.00	\$1,000.00
Computer system/equipment	10	\$10,000.00	\$1,000.00
Boilers/hot water heaters	20	\$50,000.00	\$2,500.00
Elevator replacement	30	\$50,000.00	\$1,666.00
Irrigation system	25	\$10,000.00	\$400.00
Alarm systems/panels/upgrades	30	\$30,000.00	\$1,000.00
Exterior walkways	20	\$20,000.00	\$1,000.00
Gazebo	20	\$10,000.00	\$500.00
Exterior BBQ/grill area	10	\$5,000.00	\$500.00
Exterior decks/railings	25	\$50,000.00	\$2,000.00
Exterior siding (pool building)	25	\$50,000.00	\$2,000.00
Exterior painting (pool building)	8	\$10,000.00	\$1,250.00
Exterior patios - pool/main building	10	\$10,000.00	\$1,000.00
Pool equipment/dectron/A/C	30	\$75,000.00	\$2,500.00
Pool/hot tub	20	\$40,000.00	\$2,000.00
Exercise equipment	10	\$10,000.00	\$1,000.00
Sewer pump house/MMR	10	\$5,000.00	\$500.00 \$400.00
Exterior signage	25 25	\$10,000.00	\$400.00 \$400.00
Common area heaters	25 20	\$10,000.00 \$20,000.00	\$400.00 \$1,000.00
Trash compactors/chutes	20	φ∠υ,υυυ.υυ	φ i,000.00
		\$1,290,000.00	\$69,891.00

RIVERGREEN CONDOMINIUM ASSOCIATION MAJOR MAINTENANCE RESERVE SCHEDULE 10 YEAR ACTUAL WORKSHEET

Regioning Balance - 80112 Actual (Actual Actual Actua	PROJECTIONS FOR YEAR	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21
16,680.64 \$50,040.07 49,020.06 48,000.04 65,326.45 65,004.90 63,576.42 16,881.00 1,880.82 1,880.80		Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual		
## 66.775.60 ## 66.822.31	Beginning Balance - 8/31/12	89,805.43	\$36,660.67	49,529.06	48,020.04	55,326.45	55,094.93	63,576.42	78,573.43		
16,881.00	Exterior siding (main building)										
46,832.31 48,837.23	Exterior painting/repairs (main building)	55,775.60									
9 3.150.00 1.037.73 1.534.00 8.786.25 10.870.00 8.786.25 10.870.00 8.000.00 8.786.25 10.870.00 8.000.00 8.786.25 10.870.00 8.786.25 10.870.00 8.786.25 10.870.00 8.786.25 10.870.00 8.786.25 10.870.00 8.786.20 10.870.00 8.786.20 10.870.00 8.2510.11 8.000.00 12.486.00	Exterior dormers (64) vinyl sided	46,832.31	48,937.23								
15,681,00 1,037,73 1,534,00 1,0370,00 3,600,00 3,600,00 3,600,00 3,600,00 3,430,00 3,430,00 3,430,00 3,430,00 3,430,00 3,430,00 3,000,00 3,600,00 3,600,00 3,600,00 3,600,00 3,600,00 3,600,00 3,600,00 15,600,00	Exterior copper roof/carport roofs										
9 3.150.00 1.037.73 1.594.00 8.786.25 10.870.00 3.600.00 3.150.00 1.890.85 2.900.00 8.786.25 10.870.00 3.600.00 3.450.00 3.450.00 8.786.25 1.879.60 2.583.36 2.583.36 2.583.39 45.022.74 27.636.00 3.600.00 4.164.30 -6.563.81 45.022.74 27.439.33 473.208.73 412.286.33 \$51.091.30 4.164.30 -6.563.80 -6.524.64 585.272 \$174.293 465.92.72 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.27 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 585.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$56.944.33 \$63.576.42 4.164.30 -6.563.80 -6.524.64 565.326.45 \$65.944.33 \$63.576.42 4.164.30 -6.563.80 -6.563.326.42 \$65.944.33 \$63.576.42 4.164.30 -6.563.80 -6.563.326.42 \$65.944.33 \$63.576.42 4.164.30 -6.563.80 -6.563.326.42 \$65.944.33 \$63.576.42 4.164.30 -6.563.80 -6.563.326.42 \$65.944.33 \$63.576.42 4.	Exterior gutters	15,981.00									
9 3.150.00 1.037.73 1.534.00 8.706.25 10.870.00 3.600.00 8.706.25 10.870.00 3.600.00 8.706.25 10.870.00 3.600.00 8.706.25 10.870.00 3.600.00 8.706.25 10.870.00 3.600.00 8.706.25 10.870.00 3.600.00 8.706.25 10.870.00 8.706.20 8.7	Interior common area painting										
9 3.150.00	Interior common area furnitureTV	935.00	1,037.73		1,534.00						
3,150.00 3,150.00 3,150.00 9,766.25 9,600.00 9,766.25 9,100.00 9,400.00 9,700.00 9,700.00 10,000.0	Interior common area carpeting/flooring		1,860.85				10,870.00				
8490.00 8440	Parking lot asphalt/sealing/striping	3,150.00			2,900.00	8,766.25		3,600.00			
0,400.00 3,430.00 3,430.00 3,630.00	Parking lot lighting										
3,430.00 3,430.00 3,430.00 3,600.00 2,563.30 2,563.30 3,700.00 3,000.00 2,563.30 3,700.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,000.00 3,600.	Interior lighting: hallways/ceilings										
3,430.00 3,430.00 3,430.00 3,430.00 3,430.00 3,102.74 2,1036.00 3,100	Architect Planning								12,088.25		
3,430.00 3,4	Common area windows/Doors										
3,430.00	Telephone system/Internet System			6,400.00					5,000.00		
3,430.00 3,430.00 3,5192.74 2,583.36 2,583.36 3,700.00 3,000.00 2,583.36 2,583.36 3,700.00 3,000.00 2,583.36 3,700.00 3,000	Computer system/equipment										
3,700.00 2,583.36 2,583.36 2,583.36 2,583.36 2,583.36 2,583.40 2,583.36 2,583.37 2,1164.30 2,583.36 2,583.37 2,1164.30 2,583.36 2,583.37 2,1414.33 2,7481.51 2,749.151 2,749.151	Boilers/hot water heaters/Back Flow			3,430.00				2,985.00	3,080.38		
2,583.36 2,102.74 2,510.11 2,583.36 2,102.74 2,510.11 2,583.36 2,102.74 2,510.11 2,583.36 2,102.74 2,510.11 2,510.11 2,583.36 2,102.74 2,100.00 2,510.11 2,583.36 2,102.74 2,100.00 2,510.11 2,510.11 2,583.36 2,102.74 2,100.00 2,1	Elevator replacement										
2.569.36 2.683.36 2.683.36 2.673.19 2.673.13 2.7481.51 2.7481.51 2.7481.51 2.7481.51 2.7481.51 2.7481.51 2.7481.51 2.7481.51	Imigation system										
25.63.36 2.563.36 2.563.36 2.563.36 3.000.00 2.57.00.00 2.57.03.00 2.57.01 2.5	Alarm systems/panels/Security					6,326.43	1,879.60		5,959.00		
35,192.74 27,636.00 3,000.00 3	Exterior walkways										
3,700.00 2,583.36 2,583.36 2,583.36 2,583.36 3,000.00 2,583.36 2,583.37 2,11,64.30 2,583.37 2,483.52 2,7481.51 2,7481.51	Gazebo										
35,192.74 27,636.00 3,000.00 3	Exterior BBQ/grill area										
3,700.00 2,583.36 2,583.36 2,583.36 2,583.36 2,583.36 2,510.11 2,510.11 2,510.11 2,313.50 2,313.50 2,313.50 2,313.50 2,313.50 3,000.00 2,510.11 2,313.50 2,313.50 3,580.00 3,580.	Exterior decks/membranes - 4th floor			35,192.74	27,636.00						
3,700.00 2,583.36 2,583.36 2,583.36 2,510.11 2,510.11 2,510.11 2,510.11 2,510.11 2,510.11 2,510.11 2,510.11 2,510.10 2,510.11 2,510.	Exterior siding (pool building)										
3,700.00 2,583.36 26,723.19 26,723.19 3,000.00 2,510.11 2,510.11 2,510.11 2,510.11 3,000.00 2,510.11 3,000.00 2,510.11 3,000.00 2,510.11 3,000.00 2,313.50 3,588.00 3,58	Exterior painting (pool building)										
3,700.00 2,583.36 26,735.81 45,022.74 34,580.11 18,092.88 12,749.80 25,733.60 2,580.00 2,580.00 2,583.81 45,022.74 34,580.11 18,092.88 12,749.80 12,494.50 12,494.50 11,164.30 26,595.80 26,595.81 45,022.74 34,590.10 35,974.80 89,951.00 12,494.50 11,164.30 26,595.80 2	Exterior patios - pool/main building					3,000.00					
3,700.00	Pool equipment/dectron/A/C								5,204.00		
3,700.00 2,510.11 2,313.50 2,313.50 2,313.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50 2,513.50	Pool/hot tub/Fence								3,500.00		
26,723.19 26,723.19 26,723.19 37,824.97 27,824.97 28,560.67 28,660.67 28,680.20 28,680.67 28,680.68	Outdoor furniturefitness equipment		3,700.00		2,510.11						
26,723.19 26,723.19 37,824.97 436,660.67 436,020.04 27,583.86 28,583.64 28,722.74 34,580.11 36,680.67 36,680.87 36,880.87	Sewer pump house/MMR										
26,523.36 26,723.19 ayments 100,000.00 75,000.00	Underground oil tank							2,313.50			
ayments 151,880.46 55,535.81 45,022.74 34,580.11 18,082.68 12,749.60 12,494.50 3,586.00 30,000.00 35,974.80 40,951.00 75,000.00 7	Common area heaters	2,583.36									
26,723.19 ayments 151,880.46 56,535.81 45,022.74 34,580.11 18,082.68 12,749.60 12,484.50 12,484.50 12,000.00 75,0	Trash compactors/chutes/Storage Shed								3,299.99		
ayments 45,022.74 34,580.11 18,082.68 12,749.60 12,484.50 12,484.50 ayments 100,000.00 75,000.00 60,000.00 35,974.80 69,851.00 51,091.92 \$ \$37,824.97 \$66,124.86 \$79,506.32 \$73,439.93 \$73,208.57 \$112,296.33 \$51,091.92 \$ \$1,164.30 -6,595.80 -6,524.64 -\$3,812.97 -3071.31 -2124.39 0.00 \$36,660.67 \$49,529.06 \$72,981.68 \$69,626.96 \$69,237.26 \$110,171.94 0.00 \$248,020.04 \$55,326.45 \$55,094.93 \$63,576.42 27481.51	Parking Lot Repairs	26,723.19						3,586.00			
ayments 60,000.00 35,974.80 60,851.00 55,091.32 \$51,091.92 \$51,091.92 \$51,091.92 \$51,091.92 \$51,091.92 \$51,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.92 \$52,091.93 <td>Total Expenditures</td> <td>151,980.46</td> <td>55,535.81</td> <td>45,022.74</td> <td>34,580.11</td> <td>18,092.68</td> <td>12,749.60</td> <td>12,484.50</td> <td>38,111.62</td> <td>00:00</td> <td>00'0</td>	Total Expenditures	151,980.46	55,535.81	45,022.74	34,580.11	18,092.68	12,749.60	12,484.50	38,111.62	00:00	00'0
100,000.00 75,000.00 75,000.00 80,000.00 35,974.80 69,951.00 \$1,000.00 \$1,	Annual Contribution Budgeted/Loan Payme	ents									
\$37,824.97 \$56,124.86 \$79,506.32 \$73,439.93 \$73,208.57 \$112,296.33 \$51,091.92 \$\$1,09	Loan/Special Assessment	100,000.00	75,000.00	75,000.00	00.000.00	35,974.80	69,951.00		24,999.70		
\$3.812.97 -3971.31 -2124.39	Ending Balance	\$37,824.97	\$56,124.86	\$79,506.32	\$73,439.93	\$73,208.57	\$112,296.33	\$51,091.92	\$65,461.51	\$0.00	\$0.00
\$36,660.67 \$49,529.06 \$72,981.68 \$69,626.96 \$69,237.26 \$110,171.94 -\$24,801.64 -\$14,300.51 -14142.33 46595.52 \$48,020.04 \$55,326.45 \$55,094,93 \$63,576.42 2746	Less interest expense on loan	-1,164.30	-6,595.80	-6,524.64	-\$3,812.97	-3971.31	-2124.39	0.00			
\$24,981.84 -\$14,300.51 -14142.33 -46595.52 \$48,020.04 \$55,326.45 \$55,094.93 \$63,576.42 2748		\$36,660.67	\$49,529.06		\$69,626.96	\$69,237.26	\$110,171.94				
\$48,020.04 \$55,326.45 \$55,094.93 \$63,576.42 surplus	2012-2016 Principal on Loan Paid to Date			_	-\$14,300.51	-14142.33	46595.52	0.00			
	(Original note: \$100,000)		•	\$48,020.04	\$55,326.45	\$55,094.93	\$63,576.42				
	Profit/loss year end cash surplus							27481.51			
5+510,016								\$78,573.43			

Rivergreen Condominium Association Annual Meeting Saturday Nov 9th, 2019



Front Lobby Discussion

The Front lobby at Rivergreen is obsolete and in need of a renovation.

The board has decided to go forward with a renovation of the lobby and are asking for owners to vote on the 2 proposals. We listened to many owners and decided to open up the desk area more, so that it would be fully open from front to back.

Option "A" This option includes a build out of about 8 feet, add more desk space, add a bathroom, automatic doors, and room for sitting and coffee service to be returned to the front lobby, This option also increases overall lobby space from allows general lobby space to increase by approx. 28%

Option "B". This option would not include a build out, but would add more desk space, add a bathroom, automatic doors, but usable lobby space would actually decrease by 15%

The Board and management company recommends going with option "A" as this will provide the best overall lobby experience for Rivergreen.

Front Desk Usage

The front desk personal are NOT employees of the Condo Association, rather they are employed by Nancy Ehlers Management directly. Work performed by these employees for the benefit of the rental program is not billed to the condo association. Work performed by these employees for the condo association is documented and billed to the association in 15 minute increments. A copy of the full years billing is available for you to inspect at the annual meeting. Examples include grounds , building and pool maintenance, snow removal, and repairs to the common areas.

Work performed by these employees for the immediate needs of the individual owner can be arranged and will be billed directly to the owner. Examples are clogged or leaky toilets, broken windows, heat / AC issues, and other minor repairs.

The condo association respects the rights of owners to decide to participate in the rental program or not. It is always voluntary. However, owners who are not in the rental program, and sublet or lease their units to outside guests and utilize the front desk to hand out condo keys must pay for certain services provided. Many of these guests utilize the services of the front desk far more often than the owner may imagine. Lockouts, Lost keys, TV's not working, broken furnishings, breaking of rules, drunk and unruly behavior are just some of the issues that have been documented.

We will be discussing certain fees for some of these services, or a flat rate per month for those who rental seasonally or yearly. In addition, the board and management company will now start requiring a copy of the lease agreement for any rental period greater than 30 days. Owners are responsible for the conduct and adherence to rules of their guests. Owners who let outside guests or even family members use their condo unit MUST advise them of the rules and regulations of the condo association. Outside guests may be required to sign in upon arrival. As an owner at Rivergreen, you do have the legal right to provide a copy of your own master key to your guests, but be advised that steep fees will be assessed if that guests is locked out or breaks rules. The board highly recommends that you DO NOT provide your master keys to outside guests.

Common Area Windows

\$3000 has been budgeted this year for common area window cleaning. As part of the lobby renovation project, we may be able to utilize the lifting equipment at no additional cost.

Wireless Internet

Services have been upgraded. What are owner's current experiences with the system.

Smoking

Do we still have smoking issues? What do the owners want and suggest? How can we better enforce the no smoking rules. Do we need more signage around the building. Should we be adding No Smoking signs inside each condo and also on each outdoor balcony?

Building Security

Do we need increased security on busy weekends, busy weeks? Do we need a person around the building during busy periods handling minor issues, annoyances? Your board has been debating adding a line item to the budget for building security.

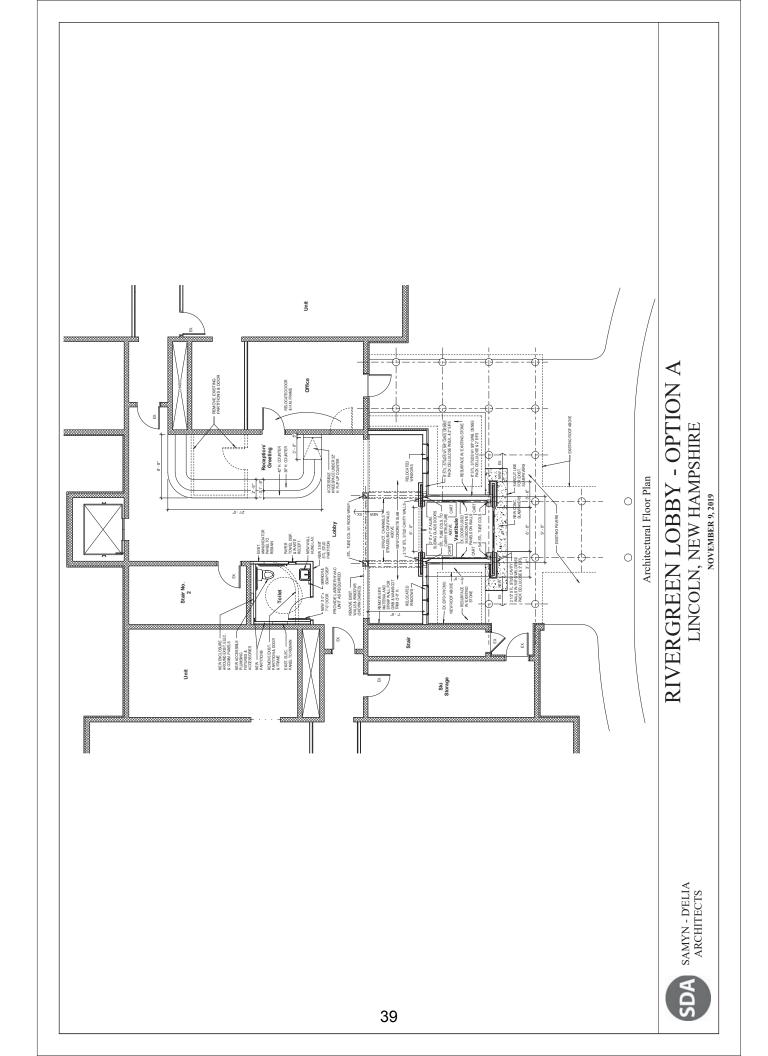
Playground

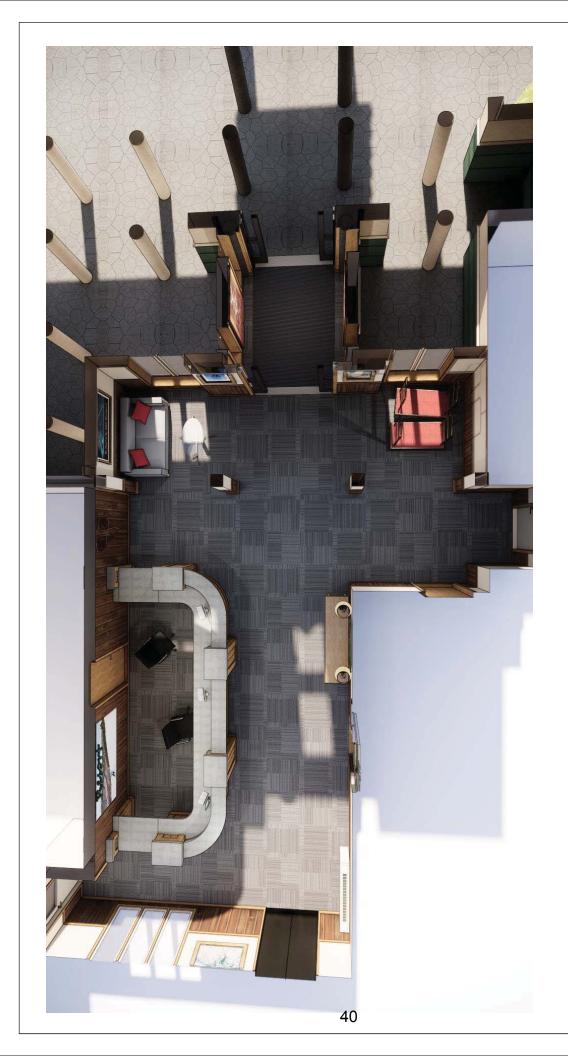
Tabled for now, as we are waiting for our backyard neighbor to finish their landscaping.

Other resort area's such as ours are adding simple family type amenities such as corn toss, outdoor chess or checkers, and bocce ball. Are any owners interesting in adding these types of amenities?

Other New Business

Open forum for owners.



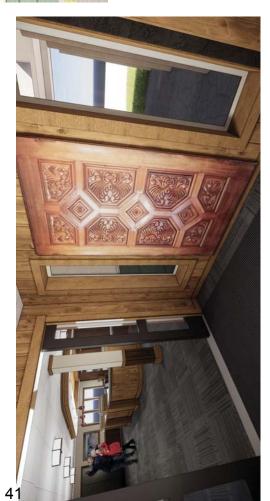


RIVERGREEN LOBBY - OPTION A LINCOLN, NEW HAMPSHIRE NOVEMBER 9, 2019

HECIS



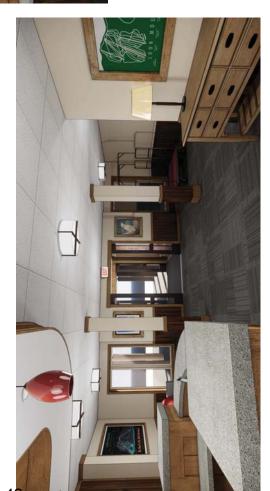






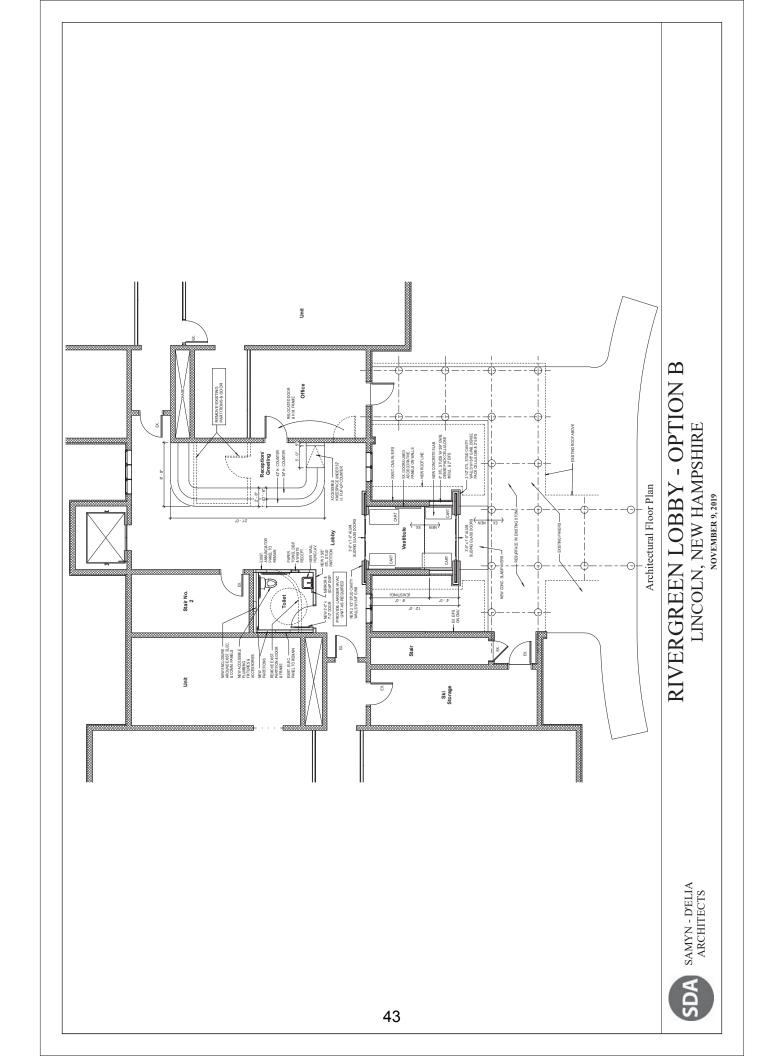


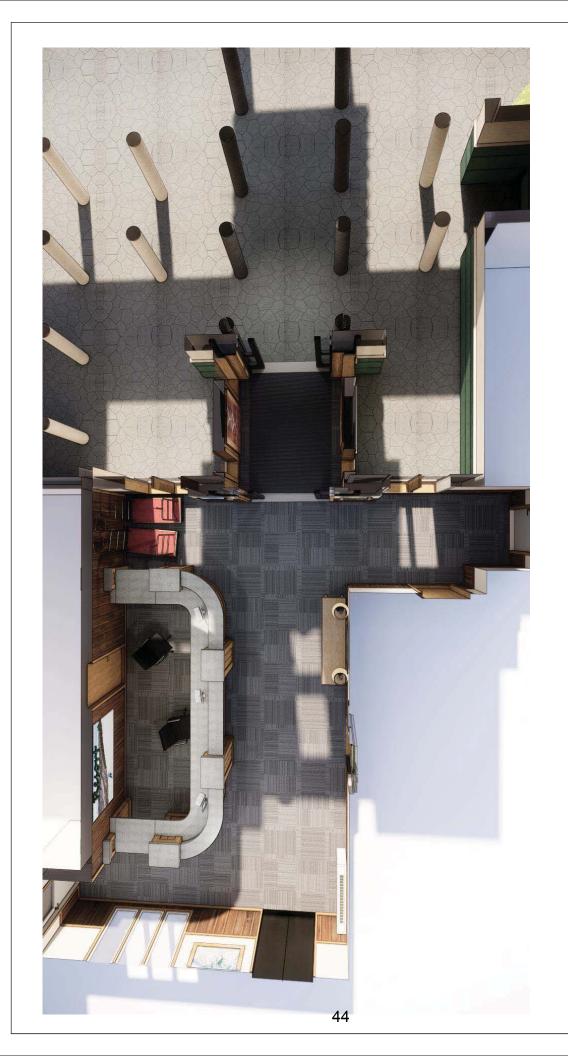








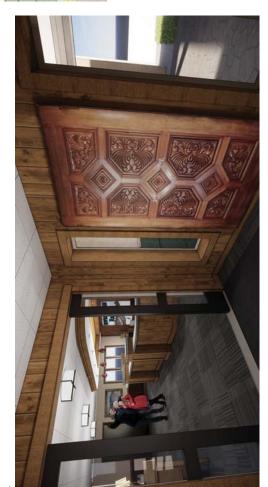




RIVERGREEN LOBBY - OPTION B LINCOLN, NEW HAMPSHIRE NOVEMBER 9, 2019

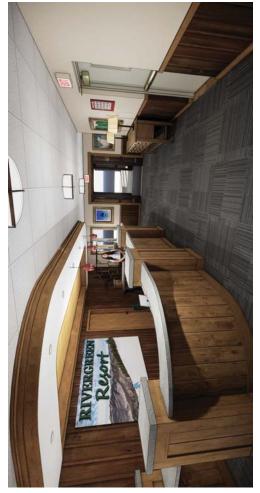


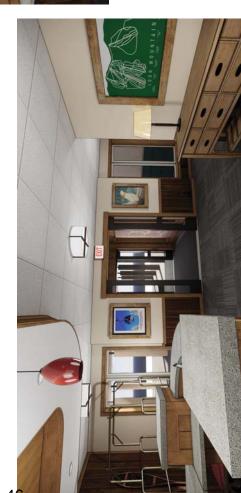
















Rivergreen Condo Association Financing Options for 215K Lobby and Front Walkway Renovation 4 Options - Cash Only or Financing with 3 levels of Downpayment

\$15,000 Down, \$200,000 Finance with assoc loan at 7%				an at 7%	36,222	Yearly Loan payment
% owner	Units	Condo Size	Total Due	Per Unit	7 yr Total	7 Yr Total
% Owner	Units	Corido Size	Total Due	Per Year	Per Unit	Per type of unit
1.25	25	Studio	187.50	452.78	3169.43	79235.63
1.398	1	Unit 109	209.70	506.38	3544.68	3544.68
1.732	22	2 Bedroom	259.80	627.37	4391.56	96614.22
1.828	16	2 Level 2 Bedroom	274.20	662.14	4634.97	74159.47
				Total paid after 7 years 253554.00		
	\$65,000	Down, \$150,000 Finan	ce with assoc lo	an at 7%	27167	Yearly Loan payment
% owner	Units	Condo Size	Total Due	Per Unit	7 yr Total	7 Yr Total
% Owner	Units	Corido Size	Total Due	Per Year	Per Unit	Per type of unit
1.25	25	Studio	812.50	339.59	2377.11	59427.81
1.398	1	Unit 109	908.70	379.79	2658.56	2658.56
1.732	22	2 Bedroom	1125.80	470.53	3293.73	72462.00
1.828	16	2 Level 2 Bedroom	1188.20	496.61	3476.29	55620.63
				Total pa	aid after 7 years	190169.00
\$115,000 Down, \$100,000 Finance with assoc le			oan at 7%	18111	Yearly Loan payment	
% owner	Units	Condo Size	Total Due	Per Unit	7 yr Total	7 Yr Total
76 OWITEI	Ullits	Corido Size	Total Due	Per Year	Per Unit	Per type of unit
1.25	25	Studio	1437.50	226.39	1584.71	39617.81
1.398	1	Unit 109	1607.70	253.19	1772.34	1772.34
1.732	22	2 Bedroom	1991.80	313.68	2195.78	48307.11
1.828	16	2 Level 2 Bedroom	2102.20	331.07	2317.48	37079.74
				Total pa	aid after 7 years	126777.00
215,000 Full Payment - No Financing						
% owner	Units	Condo Size	Total Due			
1.25	25	Studio	2687.50			
1.398	1	Unit 109	3005.70			
1.732	22	2 Bedroom	3723.80			

3930.20

1.828

16

2 Level 2 Bedroom

Rivergreen Condo Association

Election of Officers for Board of Directors



Per Bylaws – Each Board member serves for a 3 Year term.

Current Rivergreen Board

Rich Strazdas – Secretary Term expires Nov 2019

Arthur Vogel - President Term expires Nov 2020

Ron DeFlora – Treasurer – Term expires Nov 2021

Rich is willing to serve another 3 years.

Open to any nominations from the floor.

Vote if necessary.

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